

MTN Service Provider (Pty) Ltd
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Trade Customer Portal (TCP) Access Form

(Branded Channel)

Oracle HR Number (Employee Number)			
Employee First Name			
Known As (If Different)			
Employee Surname			
Department			
Position			
Reporting To			
Cell or Contact Number		Date	
Permanent Y/N		Have you done training (Date completed)	

Profile	Description	Tick
CSR	Simswaps ; Suspend/Unsuspend Lines	
Sales Channel Call Centre	Full Access – Call Centre Agents	
Branded Channel Store Supervisor	Full Access – Store agents	
Motivation for Access:		
(Kindly give detailed motivation for access to this application)		

Access to TCP is the sole responsibility of the user and as such the user is responsible for ALL transactions performed on TCP and is to ensure that the transaction has been performed on Eppix. I, the undersigned reporting manager acknowledge that the user as stated above has completed the necessary training and is therefore competent to perform transactions on TCP. I further acknowledge that I, the Applicant AND I, the reporting Manager have read and understand the Terms and Conditions as laid out in the Standard Operating Procedures (SOP) document.

Kindly forward access form to Rob Nell (nell_r@mtn.co.za) once signed by all parties concerned, you will receive an email with your access details within 48 hours of approval of request.

Signed by Applicant (Full name to be entered)		Reporting Manager (Full name to be entered)	
Full Name		Full Name	
Signature		Signature	
Role		Role	
Anne- Marie Pretorius Signature:		Lunga Siyo Signature:	