



**CHANGE OF CUSTOMER DETAILS FORM & DEBIT ORDER PERMISSION**

*This Customer Change of Details and Debit Order Permission Form contains statements which are acknowledgments of fact by you. You must read this form carefully and ensure that all the information you provide is true. You agree that MTN SP may accept that the information you provide is true, without any investigation. This means that you cannot later claim that any information you provided is not true. MTN SP may also have claims and other rights against you personally if any information you provide is not true.*

**Change of Customer Details**

<b>*Mandatory SECTION A –Customer Information</b>													
Account Holder's Name													
SP Account Number													
Cellular Number	0												

<b>*Mandatory Section B –Bank Details Changes</b>													
Bank Name													
Branch Name													
Branch Code													
Bank Account Number													
Name of Account Holder:													

**DEBIT ORDER DATES:**

Please mark where applicable with an X

1st	7nth	15nth	25th	31st
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**DEBIT ORDER PERMISSION – Third Party Account:**

<b>Section C –In The Event Of Third Party Payment</b>		
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*The following clauses constitute an assumption of risk, liability, or both by you and place the risk and legal responsibility on you to complete this Customer Change of Details Form fully and to send it to MTN SP together with all of the documents required. These clauses also exclude your rights and remedies against MTN SP if your details are not changed or if there is any delay in changing your details because you did not complete this form fully or if you did not provide MTN SP with all of the documents required.*

I, in my capacity as .....of.....cc/Pty Ltd hereby confirm that I AM DULY AUTHORISED to act on behalf of the third party and hereby authorise MTN SP to deduct payments from the above mentioned account.

I, the undersigned do hereby authorise MTN SP to debit any amounts due and payable on the MTN SP Account number from the above mentioned bank account details, that I warrant to be true and correct. I acknowledge that the MTN SP Account is not held in my name and that this undertaking shall endure for as long as any amounts may become due and payable to MTN SP on the account.

Third Party Signature : \_\_\_\_\_ Date \_\_\_\_\_.

**MTN Service Provider (Pty) Ltd ("MTN SP")**  
**Reg Number 1993/002648/07**  
 Innovation Centre 216 – 14<sup>th</sup> Avenue Fairland Roodepoort 2195  
 Private Bag 9955 Cresta 2118  
 South Africa  
 Tel: +27 083-1-808 Fax: +27 83 705 7171 or (011) 912 5021 <http://www.mtnsp.co.za>  
 VAT No.: 4130141247



**DEBIT ORDER PERMISSION – Individual:**

<b>Section D –In the Event of Debit Order Undertaking : For Individual/Sole Trader</b>			
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I, the undersigned do hereby authorise MTN SP to debit any amounts due and payable on the MTN SP Account number from the above mentioned bank account details, that I warrant to be true and correct. I agree that this undertaking shall endure for as long as any amounts may become due and payable to MTN SP on the account.

Subscriber Signature: \_\_\_\_\_ Date \_\_\_\_\_

<b>Section E- Name Change</b>	
<b>Old Name:</b>	
<b>New Name:</b>	
<b>New Email Address:</b>	

<b>Section F – Change of Address</b>		
New Address		
Telephone	(W)	(H)

**NB: Please Attach to this Form:**

**For All Sections Completed:** A Copy of ID (for Individuals/Sole Proprietors) / Stamped Registration Papers & Official Letterhead (For Company/CC).

**For Section B, C and D:** A Copy of a Cancelled Cheque.

**Agreement to MTN SP Terms and Conditions:**

I have received a copy of MTN SP's Terms and Conditions and I have read and understood them. I accept them and agree to be bound by them. Terms and conditions are accessible via [www.mtnsp.co.za](http://www.mtnsp.co.za).

I confirm that I am 18 years old or older and I am legally able to make the promises and undertakings in this Form. I fully understand the nature and consequences of the promises I have made in this form, and that completing and signing this form may result in MTN SP having claims against me if I do not honour those promises.

Subscriber Signature: \_\_\_\_\_ Date \_\_\_\_\_