



## NETWORK UNLOCK REQUEST FORM

<b>Network Unlock Request Fee:</b>	<p>You must pay a fee of R570 to MTN SP to Network Unlock your Handset unless the 24 months subscriber Agreement has expired or upgraded. You must deposit the fee directly into the following bank account:</p> <p>Account Number: 421000112          Branch: Standard Bank, Corporate Branch, Sandton          Branch Code: 019205</p> <p><b><i>You must fax this completed Network Unlock Request Form with a deposit slip as proof of payment of your Network Unlock Fee to (011) 912 5020 or (011) 912 5060. If you do not complete this Network Unlock Form and fax it with a deposit slip, MTN SP may not process your Network Unlock request.</i></b></p> <p><b><i>The above constitutes an assumption of risk and liability (or both) by you. This provision places the risk, liability, obligation and legal responsibility on you to fax the completed Network Unlock Request Form with a deposit slip to MTN SP. It will limit and exclude your rights and remedies against MTN SP if your Handset is not unlocked by MTN SP or there is any delay in the processing of the Network Unlock Request by MTN SP.</i></b></p>
------------------------------------	---

**Account Holder's Name:**

**Account Number:**

**Cellular Number:**

**Contact Number:**

**Fax Number :**

**Identity Number:**

**IMEI Number (serial number on Handset):**

**Serial Number (only for Ericsson Handsets):**

**KRC Number (only for Ericsson Handsets):**

**POSTAL ADDRESS:**

<b>POSTAL CODE</b>	

MTN Service Provider (Pty) Ltd ("MTN SP")  
Reg Number 1993/002648/07  
Innovation Centre 216 – 14<sup>th</sup> Avenue Fairland Roodepoort 2195  
Private Bag 9955 Cresta 2118  
South Africa  
Tel: +27 083-1-808 Fax: +27 83 705 7171 or (011) 912 5021 <http://www.mtnsp.co.za>  
VAT No.: 4130141247



**REASON FOR UNLOCKING HANDSET:**


**APPLICANT SIGNATURE:**

--

**DATE:**

--

*This Network Unlock Request Form contains provisions and statements which are an acknowledgment of fact by you. You must read this Network Unlock Request Form carefully and ensure that the provisions and statements are true and correct as this will limit your rights to claim that the statements and provisions are not true and correct. MTN SP may also have claims and other rights against you if any of the provisions or statements is not true and correct.*

**FOR OFFICE USE ONLY**

**Reference:**

**Deposit Verification**

**Unlock Code**

--