



MTN Service Provider (Pty) Ltd ("MTN SP")  
Reg Number 1993/002648/07  
Innovation Centre 216 – 14<sup>th</sup> Avenue Fairland Roodepoort 2195  
Private Bag 9955 Cresta 2118  
South Africa  
Tel: +27 083-1-808 Fax: +27 83 705 7171 or (011) 912 5021 <http://www.mtnsp.co.za>  
VAT No.: 4130141247



***In addition to this form, you will be required to provide MTN Service Provider (Pty) Ltd ("MTN SP") with an affidavit setting out your reasons why you want MTN SP to un-blacklist your handset. MTN SP may require further information from you, and will inform you if this is the case.***

*This is not an insurance claim form.*

*You must fax this completed Request for Un-Blacklisting Form and a copy of your signed affidavit to 083 705 7171. If you do not fully complete this Request for Un-Blacklisting Form and provide MTN SP with your signed affidavit or any other information that we may request from you and if you do not fax this completed and signed Request for Un-Blacklisting Form, the affidavit and such other information to 083 705 7171, MTN SP might not process your un-blacklisting request. This means that your handset might not be un-blacklisted and may not be used by you.*

***The above paragraph constitutes an assumption of risk, liability, or both by you and places the risk and legal responsibility on you to complete, sign and fax this Request for Un-Blacklisting Form, together with your affidavit and such other information requested by MTN SP, to MTN SP at the number above. The above paragraph also excludes your rights and remedies against MTN SP if the handset is not un-blacklisted by MTN SP or if there is any delay in un-blacklisting the handset because you did not comply with MTN SP's requirements.***