MTN Service Provider (Pty) Ltd
Innovation Centre – 216 14th Avenue, Fairland, Roodepoort, 2195
Private Bag 9955, Cresta, 2118, South Africa
Tel: 808 (from an MTNSP handset) or 083 1 808 Fax: 083 705 7171
Email: mtnsp@mtn.co.za Website: www.mtnsp.co.za
Reg. Number: 1993/002648/07 VAT Number: 4130141247

INTERNATIONAL ROAMING/DIALLING APPLICATION

All information must be filled in. Failure to do so may result in a delay in processing this application.
The completed application form must reach MTNSP at least one week before departing.

(Please tick applicable service required)

Roaming ☐
To make and receive calls whilst in another country
Complete Section 1, 2 and 3

Dialling/Unbarring ☐
To make calls to other countries
Complete Sections 1 and 3

SECTION 1 - CUSTOMER INFORMATION

Cellular Number:	**0**	**8**	**3**	**-**				**-**				
Phone Number:	**(** **)**											**(During office hours)**
Fax Number:	**(** **)**											**(During office hours)**
E-mail Address												
Account Number:												
Account Holder's Name:												
Customer Name:												
Type of Cellphone:	**Make :**								**Model:**			

SECTION 2 - INTERNATIONAL ROAMING (to make and receives calls whilst in another country)

EXACT LIST OF COUNTRIES BEING VISITED Note: if you are visiting Europe, Africa and USA an exact list of countries (States) is required
Dates leaving South Africa / /
Account Holder Signature: _____ **Date :** _____

3 DIALLING/UNBARRING (to enable international dialling/calling facilities)

International calls are charged at a cellular rate plus Telkom international rate per minute

Account Holder Signature _____ **Date :** _____

I, the undersigned, do hereby acknowledge that I have read the Terms and Conditions contained in the Application and I have, understood such Terms and Conditions and agreed to be bound thereby.

1. In the event that MTNSP requires me to provide a deposit as security for the payment of the International Roaming and/or Dialling Network Service identified above and supplied by MTNSP to me, then the terms set out below shall apply in relation to such deposits:
   1.1. If applying for International Roaming for the first time, a R2000.00 security deposit is required. **This deposit will be credited to the subscriber account 3 months after activating the facility or paying the deposit.**
   1.2. Any amount held by MTNSP on my behalf as a deposit for the purposes referred to in 1.1 above, shall not attract any interest and accordingly MTNSP shall not be liable to me for any interest payments on the amounts so held.
   1.3. MTNSP shall, in its discretion, be entitled to retain the deposit for as long as it deems it necessary as security for the fulfilment of my obligations vis-à-vis the payment of the Network Service requested. Accordingly, I shall not be entitled to require the return of such deposit from MTNSP unless the Network Service has terminated and all and any amounts which are due by me to MTNSP have been fully paid. In the event of any such amounts being unpaid, MTNSP shall be entitled to offset the amounts due with the deposit on hand and, in the event that any balance remains from the deposit, MTNSP shall only be obliged to pay such balance over to me. MTNSP shall be entitled to make this payment in any manner determined by it from time to time.
2. Roaming rates & charges
   2.1. Customers will pay standard MTN International Roaming & Dialling Rates when either Roaming abroad with MTNs Roaming Partners with an MTN SIM or when making a call to any of the international destinations offered by MTN.
   2.2. MTNs International Roaming & Dialling rates are available on the internet at http://www.mtn.co.za or can be queried by dialling *111# from an MTN handset.
3. MTNSP reserves the right to amend, alter or vary these terms and conditions.

Account Holder Signature: _____ **Date:** _____

MTNSP HEAD OFFICE USE ONLY

CURRENT: YES / NO **DEPOSIT: YES / NO** **APPROVED:** _____